# **Donia El Khoury**

### **SKILLS**

- Communication
- Attentive in high paced environments
- Problem Solver
- Proficient in Microsoft Office (Word, Excel)

### **EXPERIENCE**

### Valleyview Mini Storage, Kamloops BC - Office Assistant

March 2025

- Managed front desk operations and maintained accurate rental records
- Operated POS system and processed payments and check ins/ check outs
- Supported daily office tasks including filing, data entry, and inventory management
- Handled customer inquiries professionally via phone and email

## Creamery, Monrovia Liberia - Cashier

June 2022 - November 2022

- Delivered efficient and friendly customer service in a fast-paced environment
- Managed cash register operations and processed returns/exchanges
- Kept checkout area organized, and shelves stocked
- Resolved customer issues with professionalism and care

#### **EDUCATION**

Thompson Rivers University, Canada — Early Childhood Diploma

September 2024 - April 2026, Kamloops BC

Sa-Hali Secondary, Canada — High School Diploma

February 2023 - June 2024, Kamloops BC